

Breakout Session 1:

Lessons on Covenant Delivery from Local Authorities

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1. Thinking about Covenant delivery, what do you think is working well?



Where are you seeing real impact?



What have we learned from the Covenant so far?



Feel free to share practical examples



*Identify the **top three** things that are working well*

2. If you could ask for anything to improve or strengthen Covenant delivery, what would it be?

- *Be **bold***
- *What are the main barriers you are facing?*
- *What would help reduce those barriers?*
- *Identify **one** 'big ask' and **two** 'quick wins'*

3. How can we better support frontline staff to understand the needs and challenges of the Armed Forces community?



What ideas do you already have?



What works best – awareness training, case studies, champions?



Feel free to share examples of good practice



*Identify your **top three** ideas*

4. How can we better manage what the Armed Forces community's expectations of what the Covenant can and cannot do?

- *What are common misunderstandings about what the Covenant covers and what it does not?*
- *How do we communicate 'no disadvantage' more clearly?*
- *How do we support people who may be reluctant to ask for help?*
- *Identify your **top three** ideas that would help improve this*

Feedback from tables

1. Thinking about Covenant delivery, what do you think is working well? (***Top three examples***)
2. If you could ask for anything to improve or strengthen Covenant delivery, what would it be? (***One 'big' ask and two 'quick wins'***)
3. How can we better support frontline staff to understand the needs and challenges of the Armed Forces community? (***Top three ideas***)
4. How can we better manage what the Armed Forces community's expectations of what the Covenant can and cannot do? (***Top three ideas***)

Thank you

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